

## Field Service Application and Customer Invoicing

- **Company**

Precision Imaging Solutions provides a variety of **print management services**, from the **maintenance of physical printers** to the **creation of electronic forms**, all on a pay-per-printed page basis

- **Customer Challenge**

Find an automated data entry system to transmit and receive data in real-time: to get a daily location assignment, track activities, track equipment tested and improve the invoicing/repairing processes

- **Solution**

45 Baracoda RoadRunners 1D connected to BlackBerry 7520  
ReachEverywhere “Precision Collector” software solution

- **IT Architecture**

Data entry in an electronic form (one form per task) on BlackBerry. Form sent automatically to the main server, using the wireless cell signal, in order to update the customer’s account in real-time

- **Key Benefits**

- **Real-Time** application and a true “**just in time**” inventory
- **Quality and validation controls** to improve accuracy
- **Reduced operational costs**
- **Light** device, easy to carry around



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